
Volunteer Profile

Meals on Wheels Volunteer

Meals on Wheels provides a hot meal service 7 days a week to vulnerable residents across Elmbridge, helping them to maintain their independence.

But the service isn't just about delivering food, our visits provide an opportunity for a quick chat with a friendly face, checking on our client's wellbeing and giving reassurance to family or friends that if anything's wrong, we'll let them know.

What does this role involve?

- Collecting meals from the kitchen and delivering the meals on your designated route
 - Ensuring meals on wheels clients are well when delivering their meal and reporting any concerns on their health and wellbeing back to the centre team
 - You may be required to collect payment from clients who pay by cash or cheque
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Where is this role based and when will I be needed?

Our meals on wheels volunteers operate out of our centres for the community located in Claygate, Cobham, Hersham, Molesey, Walton and Weybridge. Pickup of meals from the kitchen starts at 11.30am and delivering a meals on wheels round usually takes about 2 hours. We deliver meals on wheels 7 days a week (weekend meals being delivered only from the Molesey Centre) so you can choose to volunteer on whichever days are best for you. Our drivers normally operate on a rota basis with volunteers taking the same day each week or every other week.

Who will I report to?

All meals on wheels drivers report to the Centre Manager, who will arrange your spot on the rota and who will field any concerns or queries that come up when delivering your round.

Who would this role be suitable for?

This role would be ideal for someone who:

- is outgoing and enjoys meeting people



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- is looking for a regular volunteering opportunity
- wants to volunteer during lunchtime or school hours
- would like to make a difference in their local community

Are there any requirements for this role?

All meals on wheels drivers will need a valid driving licence and the use of their own vehicle.

Your vehicle will need to have a valid MOT, be insured for delivering meals on wheels and have valid Vehicle Excise Duty Tax.

All drivers are paid for miles travelled whilst delivering their meals on wheels round, mileage is paid by BACS transfer after completion of a round.

Will I have to do any training?

Apart from a valid driving licence, no formal training is required to be a meals on wheels driver.

As part of your induction, your Centre Manager can arrange for you to shadow a more experienced driver until you feel confident to deliver a round on your own.

Will I need a DBS check?

As this role means you will be dealing with vulnerable adults, an enhanced disclosure and barring service (DBS) check will be required. Our Volunteer Coordinator will support you with the necessary forms during your application.

This sounds like the role for me! How do I apply?

If you've decided this role is right for you, you can contact our Volunteer Coordinator on 01372 474 552 or email commservices@elmbridge.gov.uk.

They will then arrange a meeting with you to discuss what you would like to get out of the role and take you through the application and DBS process.

Please note that for all our Volunteers we require two references, either from an employer or a character reference from someone who knows you.