
Volunteer Profile

Dementia Services Volunteer

Our dementia service team run social clubs at our Thames Ditton and Walton Centres for the Community, which provide activities and support for people living with dementia.

What does this role involve?

- helping attendees to take part in social club activities, from light exercise to singing and art classes, reminiscence sessions and games
- supporting dementia services staff with providing refreshments and serving lunches to attendees

Where is this role based and when will I be needed?

The social clubs run from 10:30am to 2:30pm Monday to Friday across the two centres. Our volunteers generally work by rota, taking the same shift each week or every other week. You can help for the entire day or for a couple of hours in the morning or afternoon.

Who will I report to?

The Dementia Services Manager looks after all the volunteers and will deal with any queries or concerns you might have whilst volunteering with us. Each social club also has a Group Leader who oversees the running of activities during the session, and who you will report to on a day-to-day basis.

Who would this role be suitable for?

This role would be ideal for someone who:

- enjoys meeting new people and helping them have fun
- is patient, calm and empathetic
- is looking to gain experience working with people with dementia



Elmbridge
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Are there any requirements for this role?

No prior experience is required but knowledge of the effects of memory loss can be helpful.

Will I have to do any training?

We offer dementia awareness training to all our volunteers to help them understand and feel more comfortable with attendees, but no other formal training is necessary for this role.

Will I need a DBS check?

As this role means you will be working closely with vulnerable adults, an enhanced disclosure and barring service (DBS) check will be required. Our Volunteer Coordinator will support you with the necessary forms during your application.

This sounds like the role for me! How do I apply?

If you've decided on a role that's right for you, you can contact our Volunteer Coordinator on 01372 474 552 or email commservices@elmsbridge.gov.uk. They will then arrange a meeting with you to discuss what you would like to get out of the role, and take you through the application and DBS process. Please note that for all our volunteers we require two references, either from an employer or a character reference from someone who knows you.