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# Taxi and private hire knowledge tests

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## Introduction

The taxi and private hire knowledge tests are an important part of the 'fit and proper' person test for obtaining a driver's licence. As such, we need to ensure that we can properly administer and supervise the test under strict examination conditions.

Until March 2020 we held a computer-based knowledge test at the Civic Centre twice per month, with several candidates taking the test each time. Unfortunately, due to the ongoing Covid-19 pandemic, we closed our offices shortly afterwards and there has been no public access to the Civic Centre building since. Consequently, we have been unable to provide the computer-based knowledge test.

We have considered alternative options for delivering the test but regrettably have yet to find a realistic solution. We currently do not know when we will fully re-open our offices to the public, or when we can start to offer the knowledge tests again.

## Advice

If you are applying for a taxi or private hire driver's licence you must complete and pass the knowledge test and several other requirements before we can consider your application and issue your licence.

You must successfully complete some of these requirements such as your DBS or medical assessment, within the 3 or 6 months before you submit your application. If you do not complete these within our timescales, you will have to complete them again. To avoid these extra costs to you, we therefore recommend that do not complete these requirements until we can provide the knowledge test again.

We anticipate the knowledge tests will not be available before March 2021.