
Community Safety Action Plan 2020-21



This plan has been produced by the Elmbridge Community and Safety Partnership for 2020/21. The Plan is updated quarterly.



Elmbridge
Borough Council
... bridging the communities ...

Elmbridge
Community
& Safety
Partnership



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Forward

The organisations that make up the Elmbridge Community and Safety Partnership want Elmbridge to be a place where people can go about their everyday lives, day or night, confident in the knowledge that this is a place where people treat each other fairly and with respect, and they are safe from harm or the effects of crime and disorder.

Addressing crime and anti-social behaviour with finite resources and delivering a comprehensive plan is a challenge which we do not underestimate, but one which we accept with enthusiasm and belief that reductions in crime and anti-social behaviour can be achieved. We know that crime is one of the key issues which directly impact upon the quality of life and satisfaction of place felt by our local community, which is why we are putting the needs of the victim at the heart of what we do. To achieve this, we are committed to working openly and closely across organisations to develop and implement solutions which will enable us to meet our Community Safety priorities.

This Community Safety Action Plan outlines the way the Elmbridge Community and Safety Partnership will work towards these priorities. I am confident that we can build on the established record of partnership working across the Community Safety Partnership to deliver on this agenda.



Rob Moran
Chair of the
Elmbridge Community
and Safety Partnership



What are the Surrey Community Safety Priorities?

Crime is tackled in every local district and borough area by Community Safety Partnerships. These partnerships are made up of a wide variety of organisations all working together to make Surrey a safer place, including:

- [Surrey County Council](#)
- [Surrey Police](#)
- [Borough and district councils](#)
- [Surrey Fire and Rescue Service](#)
- [Clinical Commissioning Groups](#)
- [Surrey and Sussex Probation Trust](#)

Other agencies and organisations determined locally, for example the local social housing provider. The above named organisations are under a duty to formulate and implement a strategy to tackle crime and disorder in their area.

Surrey Boards

In a two-tier authority area such as Surrey, where a County Council works alongside District and Borough Councils, there is a requirement for a county level community safety strategy group. In Surrey this is known as the Community Safety Board (CSB). Chaired by the Police and Crime Commissioner for Surrey, its' membership includes a wide range of partners that work together to provide strategic leadership on issues that affect the whole of Surrey. Current priorities are:

- Domestic Abuse
- High Harm Crime (serious organised crime, modern slavery, human trafficking)
- Prevent (counter terrorism)

More information can be found at [Surrey County Council Community Safety](#)

Surrey Police and Crime Commissioner

David Munro was elected as the Police and Crime Commissioner for Surrey in May 2016. He is responsible for overseeing the work of Surrey Police, holding the Chief Constable to account and helping to tackle crime issues in Surrey in accordance with his [Police and Crime Plan](#).

The Police and Crime Commissioner is also responsible for commissioning services that support victims, improve community safety, tackle drug use and crime, and reduce re-offending. As there were no elections in 2020, the PCCs term will continue until May 2021.

The Elmbridge Community and Safety Partnership

The Crime and Disorder Act 1998, section 6, requires the 'responsible authorities', the district and county councils, fire and rescue authority, police service, probation service and Clinical Commissioning Groups, to formulate and implement a strategy for the reduction of crime and disorder in the area with a Community Safety Partnership. The Elmbridge Community & Safety Partnership (ECSP) fulfils this role. The aim of the ECSP is to improve the social, economic and environmental well-being of Elmbridge.

The objectives of the ECSP are:

- To provide strategic leadership and co-ordination between agencies for improving the social, economic and environmental well-being of the borough (and in doing so, ensure that the specific needs of different communities within the borough are addressed).
- To foster positive working relationships between the public, private, voluntary and community sectors.
- To share information and intelligence about the needs of the borough.
- To oversee and co-ordinate community consultation and engagement
- To discharge the statutory responsibilities of the Borough's Community Safety Partnership and for that purpose:
 - To act jointly to seek to reduce crime and disorder in the Borough
 - To develop and co-ordinate the activities of the partners in implementing the Elmbridge Community and Safety Partnership Action Plan.
 - To assist and enable the responsible authorities to exercise their functions under section 17 of the Crime and Disorder Act 1998.
- To make decisions about priorities, programmes, initiatives and the allocation of resources.

Membership of the Board is based on the ability of representatives to make high level strategic and operational decisions, including committing budgets and resources.

Problem solving

To carry out our work, we use the "OSARA" model, which is a 5-stage process consisting of:

- Objective
- Scanning
- Analysis
- Response
- Assessment

The ECSP have two problem solving groups:

- Community Harm and Risk Management Meeting (CHARMM)
- Joint Action Group (JAG)

Community Harm and Risk Management Meeting (CHARMM)

Community Harm and Risk Management Meetings (CHaRMMs) will discuss and agree action to reduce the negative impact that problem individuals and families have on Surrey's communities through their anti-social behaviour. Using the expertise that exists on this multi-agency group, members will share information on high risk cases and incidents and put in place appropriate risk management plans to address the behaviour of the perpetrator and reduce the negative impact on victims.

Examples of individuals dealt with at the CHaRMM include:

- Persons displaying a disregard for community or personal well-being (i.e. excessive noise, rowdy, nuisance, drunken or loutish behaviour)
- Perpetrators of acts directed at people (i.e. intimidation/harassment, making threats, verbal abuse, coercion/exploitation)
- Perpetrators of environmental damage/vandalism (i.e. criminal damage, vandalism)

CHaRMMs are the agreed forum for implementation of tools and powers introduced by the ASB Crime & Policing Act, in particular:

- Civil Injunctions &
- Criminal Behaviour Orders

CHaRMMs are accountable to local Community Safety Partnerships (CSPs) and the overarching, Surrey Community Safety Board, and should contribute to the delivery of local community safety partnerships plans and the overarching strategies of the county Community Safety Board.

Joint Action Group (JAG)

Joint Action Groups (JAGs) will address crime and disorder issues that have been identified through the analysis of intelligence and statistics provided by all community safety partner agencies. Utilising the expertise that exists on the group it will identify desirable outcomes and determine the actions and interventions to be used to achieve these outcomes.

JAGs decide priorities, agree action plans, allocate resources and ensure there is a co-ordinated response to issues highlighted at the JAG and contained within Community Safety Partnership Plans. They play a key role in developing effective partnership responses to crime and disorder and anti-social behaviour reduction. Examples of some of the issues dealt with by JAGs include:

- Residential burglary
- Town centre disorder
- Youth disorder/nuisance
- Anti-social behaviour and public reassurance
- Fear of crime and vulnerable groups
- County Lines

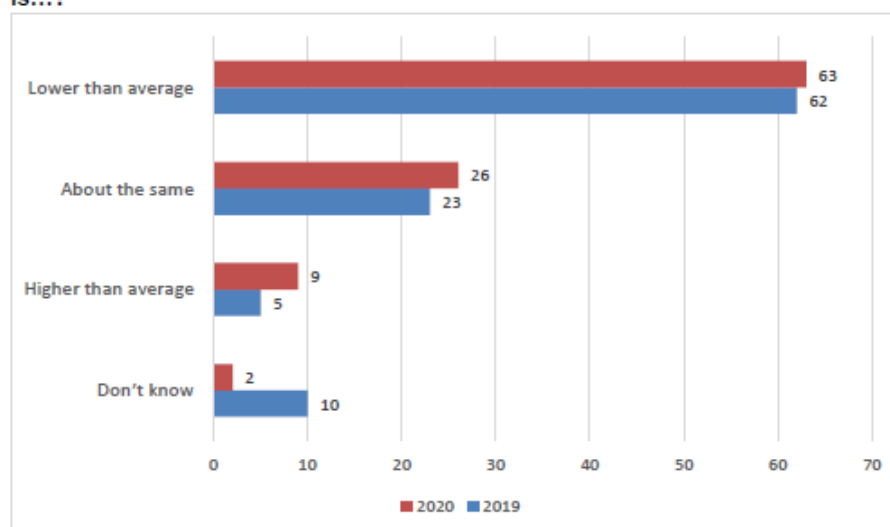
Community Safety Survey 2020

The research in 2020 consisted of a Telephone survey. In total 400 interviews were completed (Note: a sample size of 384 would give a confidence level of 95% with a margin of error of 5%).

Top line findings

- 63% of respondents think that the crime rate in Elmbridge is 'lower than the average' for the UK (vs. 62% in 2019).
- 49% of respondents were 'fairly confident' that crime, disorder and anti-social behaviour are being tackled effectively in the borough (vs. 45% in 2019)
- The following were viewed as 'very big problems': Burglary by 20% of respondents, Dog fouling by 20%, Fly-tipping by 17%, Anti-social parking by 15%, and Theft by 14%.
- 10% of people were 'very well informed' about domestic abuse (vs. 7% in 2019) and another 42% felt 'informed' (vs. 34% in 2019).
- 18% had been victims of crime or anti-social behaviour in the last 12 months (vs. 20% in 2019).
- Of those who had been victims, 69% reported the incident (vs. 63% in 2019).
- Of those who reported the incident, those reports were made to Surrey Police by 73% (up from 64% in 2019) and to Elmbridge Borough Council by 33% (up from 29% in 2019).
- 30% feel 'very safe' when outside in their local area during the day (vs. 49% in 2019), and a further 55% feel 'fairly safe' (vs. 37% in 2019).
- Just 7% feel 'very safe' when outside in their local area after dark (vs. 11% in 2019) and a further 42% feel 'fairly safe' (vs. 38% in 2019).
- More public information on crime and community safety will 'reassure' 40% of people (unchanged vs. 2019).

Figure 1. Compared to crime in the UK, do you think the crime rate in Elmbridge is...?



The full report can be found on our [website](#)

CSP 2020/21 Overview

Considering priorities from our partners and other community safety focused surveys, including our most recent community safety survey 2020, we have designed the three priorities that best reflect our areas of work for the year ahead.

Priorities

Priorities for the Elmbridge Community and Safety Partnership 2021/22 are as follows:

Priority 1	Protecting the vulnerable and victims
Priority 2	Building confidence
Priority 3	Offender management

In each of our three priorities, we have identified the key deliverables and how we will measure and report on those - these are just some of the activities, amongst others, that the CSP deliver.

Communications

Throughout the year, we will continue to work with our partners to raise awareness of a range of community campaigns through all of our communication channels on the following, but not limited to:

- The ACT Campaign (Prevent)
- Hate crime
- Cuckooing
- Domestic abuse
- Serious violence
- Scams
- Child exploitation
- Seasonal campaigns

The campaigns often aim to encourage reporting, tell people what to look out for and provide support to our most vulnerable.

Respect the Water

Our Respect the Water campaign has been running since 2018 and we have a plan dedicated to water safety in Elmbridge.

The ECSP monitor progress on the [Respect the Water plan](#).

Priority 1: Protecting the vulnerable

As a Community Safety Partnership, we see it as our duty to ensure that we work to improve outcomes for victims with the same level of fervency that we devote to working with offenders. The Community Safety Partnership puts victims at the centre of work it does, to ensure that they: feel safe; are supported throughout the criminal justice process; are supported to engage in restorative justice where appropriate; reduce possibility of becoming a repeat victim; and are supported to achieve positive life outcomes and feel that they are part of the local community.

Vision

To ensure all victims in the Borough are given the appropriate level of support to feel safe and to tackle issues that may have emerged as a result of being a victim of crime or anti-social behaviour.

What will the CSP do?

1. Improve the feeling of safety in the Borough for those who are vulnerable
2. Ensure the processes and referral systems are in place to support the vulnerable

Key points for delivery:

Objective	Measure/How	Status
Administer CHARMM meeting monthly Lead: Elmbridge Borough Council	Reduce risk to vulnerable residents How: 6-month report	
Deliver the Sanctuary Scheme timescales Lead: Elmbridge Borough Council	Timescales met and positive feedback How: Quarterly report	
Update DHR2 Action Plan and future DHRs Lead: Elmbridge Borough Council	Actions delivered How: Plan update	
Refer appropriate cases to Alpha Extreme and Surrey Adults Matter Lead: Elmbridge Borough Council	Reduce risk to the most vulnerable How: Monthly update	
Explore activities for young people in Walton Lead: Elmbridge Borough Council	Establish way forward How: Report to CSP	
Refer young people to YES, mentoring etc. Lead: All	No. referred How: Report to CSP	
Deliver the 'Ask us' DA project in Weybridge Lead: Surrey County Council	Delivery of project How: Launch	

Priority 2: Building confidence

It is not just those that are directly involved in crime that are affected by it. Every individual who resides, works in or visits Elmbridge must have confidence in local criminal justice services and all partnership agencies. As a Community Safety Partnership, we have worked tirelessly to prevent and reduce offending and it is crucial that we build on and effectively communicate our work to continue to improve public confidence and community cohesion.

Vision

To ensure that residents are aware of the work carried out by the Community and Safety Partnership and through this, to enhance the feeling of safety and public confidence.

What will the CSP do?

1. Improve confidence in the CSP and its ability to tackle crime and disorder
2. Consult and engage with the community to design better services
3. Ensure that relevant, informative and inclusive communications are used to build awareness of support services and issues related to crime and disorder

Key points for delivery:

Objective	Measure	Status
Continue to deliver white ribbon action plan to maintain status Lead: Elmbridge Borough Council	Actions delivered, and status maintained How: Annual report	
Work with Neighbourhood Watch to deliver key messages Lead: All	Increase in sign ups How: Updates at CSP	
Coordinate partnership action days Lead: EBC/Surrey Police	Conduct at least 4 PAD at key locations How: Report to CSP	
Administer the Joint Action Group (JAG) Lead: Surrey Police	90% of actions delivered on time How: Report to CSP	
Undertake Community Safety Survey 2021 Lead: Elmbridge Borough Council	Deliver comparative survey How: Survey report	
Manage and review public space CCTV Lead: Elmbridge Borough Council	Increase use of system How: Quarterly and Annual Report	
Promote crime prevention messages and reduce domestic burglary Lead: Surrey Police	Reduction in residential burglaries by 5% compared to 19/20 How: Monthly report	

Priority 3: Offender Management

Integrated Offender Management (IOM) is a key priority both nationally and locally. Drawing together a range of agencies to address offending through interventions and enforcement is critical if we are to reduce crime in the borough.

Vision

To work in partnership to address causes of offending and reduce crime and ASB

What will the CSP do?

1. Facilitate partnership working and information sharing processes between relevant agencies
2. Support the development of intelligence around local crime in order to feed strategy and target resources appropriately.

Key points for delivery:

Objective	Measure/How	Status
Consult with partners at CHARMM to use appropriate interventions to disrupt and stop unwanted behaviour Lead: All	No. of ASB tools and powers used How: Monthly report	
Identify patterns and trends in crime and ASB and act accordingly Lead: Surrey Police/All	See a continued reduction, year on year, of all reported ASB and TNOs. How: Report to CSP	
Monitor the effectiveness of the Walton-on-Thames Public Spaces Protection Order (PSPO) Lead: Elmbridge Borough Council	Reduction in Walton Central ASB How: Monthly report and report to CSP	
Monitor the work of the JET on enforcing fly-tipping, rubbish and litter and dog fouling Lead: Elmbridge JET	Reduction in fly-tipping incidents, dog fouling, rubbish and litter How: Report to CSP	
Target anti-social driving through campaigns Lead: Surrey Police	See a reduction in JNS Year End (45.2%) How: Monthly Report	
Respond to reports of drug taking Lead: All	Reduce reports of drug taking and action taken How: Monthly report	
Deter and disrupt serious violence/county lines and gangs Lead: Surrey Police	No. of disruptions for each OCG or CL How: Report to CSP	

Crime and ASB in 2019/20

Below are the increases and decreases in crime compared to the previous year 2018/19 April to March:

Decreases:

Anti-social behaviour: 2213→1970 = -243 (-11%)
Vehicle crime (excl. tampering): 733→664 = -69 (-9.4%)
Total Notifiable Offences: 8165→8104 = -61 (-0.7%)
Serious Acquisitive Crime: 1452→1391 = -61 (-4.2%)
Violence with injury: 732→682 = -50 (-6.8%)
Alcohol related crime: 510→464 = -46 (-9%)
Vehicle interference and tampering: 114→76 = -38 (-33%)
Serious Sexual: 170→142 = -28 (-16.5%)
Robbery: 66→42 = -24 (-36.4)
Criminal damage: 1027→1008 = -19 (-1.9%)
Non-domestic burglary: 123→113 = -10 (-8.1%)
Hate crime: 187→185 = -2 (-1%)



Increases:

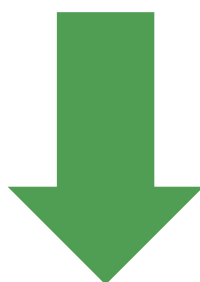
Violence without injury: 2352→2635 = +283 (12%)
Drug offences: 251→305 = +54 (+21.5%)
Domestic burglary: 653→685 = +32 (+4.9%)
Domestic violence: 946→960 = +14 (+1.5%)



Anti-social behaviour by policing area:

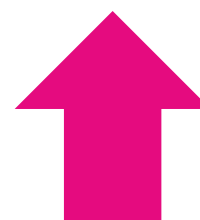
Decreases:

Weybridge: 423→334 (-89)
The Dittons and Hinchley Wood: 237→169 (-68)
East Molesey and Weston Green: 177→128 (-49)
Esher and Claygate: 169→125 (-44)
North Walton: 147→122 (-25)
West Molesey: 193→174 (-19)



Increases:

Walton Central: 231→302 (+71)
Cobham and Oxshott: 233→243 (+10)
South Walton and Ambleside: 146→150 (+4)
Hersham :167→170 (+3)



Monitoring

The Community and Safety Partnership monitor a number of performance indicators to see how it is dealing with crime and disorder in the Borough, these include but are not limited to:

- **Rate of proven re-offending:** to see how well we are steering offenders away from a life of crime and disorder
- **Reports of anti-social behaviour;** to monitor the number of ASB incidents in the Borough
- **No. of repeat referrals to MARAC:** to show successful prevention of domestic abuse
- **Reduction in serious acquisitive crime;** to show that operations, communications, intelligence sharing, and other disruption activity is working
- **Alcohol-attributable recorded crimes:** will show how well we are preventing disorder caused by alcohol.
- **No. of incidents of domestic abuse;** a complex figure, as rises in known incidents can indicate an improvement in reporting – meaning perpetrators can be held to account and victims supported-rather than an increase in incidents.
- **Reduced risk attributed to victims of ASB;** this will show confidence in community safety and ability to manage complaints.

Keep a track of crime and anti-social behaviour at: <https://www.police.uk/>

Quarter 1 (April 2020 to June 2020)

To follow in July 2020

Quarter 2: (July 2020 to September 2020)

To follow in October 2020

Quarter 2: (October 2020 to December 2020)

To follow in January 2021

Quarter 2: (January 2021 to March 2021)

To follow in April 2021

Community Trigger

The [Community Trigger](#) was introduced by the Anti-Social Behaviour Crime and Policing Act 2014 and went live on 20 October 2014. It gives victims of anti-social behaviour (ASB) the right to request a review of their ASB complaints and brings agencies such as the local council, police and housing providers, together to take a joined up, problem solving approach to find a solution.

If a Community Trigger submission meets the defined threshold, a case review will be undertaken by your local Community Safety Partnership. Agencies will share information, review what action has been taken and decide whether additional actions are possible.

The [Office of the Police and Crime Commissioner](#) will provide a route for victims to query the decision on whether the threshold was met or the way a Community Trigger review was carried out if they remain unhappy following the Community Safety Partnership's response.

We welcome the opportunity to review cases of Anti-social Behaviour, but a community trigger application may be rejected if it is thought to be prejudicial, discriminatory, malicious, unreasonable or vexatious.

How many community triggers have there been to date in Elmbridge?

- 2016/17: 0 Community Trigger submissions.
- 2017/18: 1 Community Trigger submissions. This did not meet the threshold for review.
- 2018/19: 3 Community Trigger submissions. These did not meet the threshold for review.
- 2019/20: 5 Community Trigger submissions. These did not meet the threshold for review
- 2020/21:

Equality and Diversity

The Elmbridge CSP is committed to ensuring equality of opportunity in the delivery and accessibility of its activities. Except where activities are specifically and legally targeted to address the needs of particular sectors of the community, the Partnership will ensure equitable access to these regardless of a person's gender, gender identity, race and ethnicity, disability, sexual orientation, religious affiliation (or none), age, condition of pregnancy, marital status, level of income, family responsibility, family definition or educational attainment. Partners are committed to providing a safe environment free from unlawful discrimination and harassment both in employment and service delivery.

Additionally, the Partnership recognises that some of its constituent partners who are public authorities are subject to additional legislative requirements with respect to equalities and diversity, enshrined in their various equality schemes and/or equality plans. These duties commit such authorities to ensuring that any partnerships they enter into meet the statutory equality duties forbidding discrimination which they themselves are subject to. Further details can be obtained by consulting the relevant equality schemes and equality plans operational in those authorities.

How to report crime and disorder

Call 999 if you or someone else is in immediate danger, or if the crime is happening right now.

Call 101 to report non-emergencies. This could be for suspicious behaviour for example. You can also report non-emergency crime using [Police.uk's online form](#).

To report crime anonymously, contact CrimeStoppers on 0800 555 111

Anti-social behaviour

Anti-social behaviour can be reported to the Council:
<http://www.elmbridge.gov.uk/safety/>

Elmbridge Neighbourhood Policing Team

To contact your local policing team, you can email elmbridge@surrey.pnn.police.uk

This document is produced by the Organisational Development Team. Contact details: communitysafety@elmbridge.gov.uk or 01372 474 399.

This document and other Council services can be accessed at elmbridge.gov.uk.