



Elmbridge
Borough Council

... bridging the communities ...

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date: 18 March 2020

Coronavirus (COVID-19) advice for taxi and private hire licensees

Government and NHS public information provides useful advice on how to slow the spread of the Covid-19 virus. Based on that information, we are providing the following guidance to taxi and private hire licence holders in Elmbridge, to help prevent potential transmission of Coronavirus.

Drivers are encouraged to:

- wash your hands with soap and water often – do this for at least 20 seconds
- always wash your hands when you get home or into work
- use hand sanitiser gel if soap and water are not available
- cover your mouth and nose with a tissue or your sleeve (not your hands) when you cough or sneeze
- put used tissues in the bin immediately and wash your hands afterwards
- avoid close contact with people who have symptoms of coronavirus

We advise licensees to follow these simple and sensible steps.

If you are worried about the Coronavirus (COVID-19), have a cough, temperature or shortness of breath and have been in physical contact with someone from an affected area then the NHS advises you to:

- Stay indoors and avoid contact with other people as you would with the flu
- Call NHS 111

We would expect all licensees to follow current Government guidance to avoid catching and spreading coronavirus

Whilst the above advice is current at the time of writing, please regularly check the NHS website for updated information:

<https://www.nhs.uk/conditions/coronavirus-covid-19/>