At Elmbridge Borough Council our vision is to promote the interests of all our residents and businesses and to have a community for all.

In 2018-2019 we served almost 39,000 lunches at our Centres for the Community, we delivered above the target number of affordable homes and allocated hundreds of thousands of pounds of community infrastructure funding to local projects.
Our work

just some examples
Over 22,000 passenger journeys were undertaken on dial-a-ride, hire-a-bus and the community cab scheme.

More about community transport
Over 44,700 meals on wheels were delivered

More about our meals service
We continued to work with Surrey Police, Surrey County Council, HMRC and DVLA conducting roadside education and enforcement checks.
Elmbridge Museum explored messages from WW1 soldiers with local school children. In fact our museum is now full accredited after receiving a national accolade from the Arts Council.

Learn more about Elmbridge Museum
Elmbridge healthy walks celebrated its 15th anniversary.

Learn more about healthy walks
We launched a ‘gardeners under glass’ project at our Molesey Centre for the Community

Learn more about our centres
118 affordable homes were delivered, and we reduced the number of households in temporary accommodation.

More about our housing policies
In December 2018, the Mayor of Elmbridge opened a development of 5 affordable homes.
We invested £1.5m on re-surfacing and improved drainage at Drewitts Court car park in Walton-on-Thames.
We teamed up with PA Housing and Surrey Police for the inaugural Elmbridge White Ribbon campaign football tournament to raise awareness of domestic abuse.

More about the white ribbon campaign
We celebrated national democracy week with the 6th Walton Guides.
The public space protection order in Walton-on-Thames was extended for two years to help reduce anti-social behaviour.

More about community safety
Café Noir in Thames Ditton scooped the top award at the 2018 Independent Retailer Awards.

Learn more about our support for local businesses
Over 1,350 year 6 children from over 20 schools in the borough took part in the junior citizen programme, teaching them a variety of skills including basic first aid, water safety, railway safety and fire safety.

Learn more about Junior Citizen
Our financials
The services provided by Elmbridge Borough Council include, household waste collection, street cleansing, services to the elderly, planning, housing services and the maintenance of recreation and play areas and car parks. Based on a band D property, the Council Tax bill you paid during 2018/19 covered the Council Tax that relates to Surrey County Council (£1,411.29), Surrey Police (£236.57) and Elmbridge Borough Council (£215).

The chart opposite shows how every pound of your Council Tax was spent on the services provided by Elmbridge Borough Council.
The two pie charts show how the £37.1 million expenditure is spent on the services provided by Elmbridge Borough Council and how this expenditure was funded.

Only 37% of the expenditure is funded from the Council Tax relating to Elmbridge.
A full copy of the council’s statement of accounts can be found on our website


How it was funded 2018/19

- **£14.0m** Council tax
- **£6.3m** Car parking, recycling grants, garden waste
- **£1.4m** Leisure charges
- **£1.7m** Centre income, meals on wheels
- **£1.4m** Housing grants
- **£1.9m** Planning fees
- **£2.2m** Retained business rates
- **£1.1m** Interest on balances
- **£5.9m** Rental income
- **£1.2m** Transfer from earmarked reserves

Total income **£37.1 million**
Thank you to our volunteers, employees, councillors, residents, businesses and partner organisations who supported us last year! We are all determined to do the best for Elmbridge and we hope this report provided a snapshot of that commitment.

In 2019-2020 we will work even harder to ensure Elmbridge and its people and businesses continue to thrive.