

Fair processing notice for supporting vulnerable people in an emergency

Supporting Vulnerable People in an Emergency - Privacy Notice

In an emergency such as a fire, flood or blizzard event we work with partner organisations (who include emergency services, Surrey County Council, physical health, mental health and social care providers) across Surrey to identify people who are known to these services, and who may become vulnerable during such events. We continuously strive to improve the way in which we collate this data, so that help and support can reach those in need quickly.

How are we doing this?

We are using technology to automate the collation of data and to improve its quality and readiness in the event of an emergency.

What does this mean for you?

Your information will continue to remain private and secure and will only be accessed if there's a possibility that your welfare may be compromised due to an emergency so that appropriate help and support can be provided. Working in this way will enable emergency staff to locate potentially known vulnerable people sooner.

For details about the emergency planning process please see Surrey's Local Resilience Forum webpages.

If you would like to know more about this initiative, please contact the Vulnerable People Reporting System Project Team via surreyvulnerablepeople@surreycc.gov.uk