
Public Space CCTV



This report covers the municipal periods of 2017/18, 2018/19 and 2019/20 with the focus being on the most recent year.



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Elmbridge public space CCTV

Elmbridge Borough Council has provided a public space CCTV service since 2003.

Elmbridge has 51 public space CCTV sites, with 36 of these sites now active. A decision was taken by the Council in 2017 to reduce the number of cameras from 51 to 36.

The objectives of the CCTV system are to:

- Support the Community and Safety Partnership's Action Plan to reduce both the level of crime and fear of crime;
- Assist Surrey Police and others in the apprehension and prosecution of those committing crime and public disorder;
- Gather evidence by a fair and accountable method; and
- Improve confidence in law and order.

Since July 2017, the 36 Elmbridge public space CCTV cameras have been monitored 24/7 by Quadrant Security Group Ltd (QSG) in a CCTV control room at Luton Town Hall.

The main users of the CCTV system are Surrey Police and Surrey County Council, who use recorded footage to support investigations and occasionally use the live monitoring facility to observe traffic flow.

There is a feed to the Surrey County Council Highways Offices in Leatherhead, for live viewing of some of the Elmbridge cameras. The BT line rental for this link is paid for by Surrey County Council.

The Council recognises the importance of CCTV in terms of public perception as it provides a feeling of safety and reduces the fear of crime in the Borough. However, the Council and its partners also recognise that there are other useful methods such as Police bodycam, dashcam and private security systems on homes and businesses.

The [public space CCTV locations](#) are listed on the Elmbridge Borough Council website. CCTV footage is available on request from the control room. CCTV footage can be obtained by a person completing an [online form](#) on the Council's website.

The [Surveillance Commissioner](#) requires that any surveillance system be a justified, necessary and proportionate response to a pressing need and consideration should be made as to whether a less privacy intrusive method could be used to address the pressing need.

Note: For the years 2014-15, 2015-16, and the first two months of 2017-18, CCTV was monitored by Safer Runnymede.

Elmbridge public space CCTV locations

The below is a list of the 36 Public Space CCTV Camera locations in Elmbridge:

Camera	Town	Location	Postcode
501	Walton	Walton Bridge	KT12 1AT
502	Walton	Bridge Street – Walton	KT12 1AF
503	Walton	High Street/Hepworth Way – Walton	KT12 1QJ
504	Walton	Terrace Road – Walton	KT12 2SG
505	Walton	High Street (Boots) – Walton	KT12 1DG
506	Walton	High Street/New Zealand Avenue	KT12 1BW
507	Walton	St John's Estate (opposite Post Office)	KT12 3NH
508	Walton	Halfway	KT12 1RZ
509	Walton	Mayfield Road Car Park 1	KT12 5HZ
516	Hersham	The Green	KT12 5LT
518	Hersham	Barley Mow Roundabout	KT12 4RS
522	Claygate	Hare Lane	KT10 0QX
527	Weybridge	Church Street / High Street	KT13 8DA
529	Weybridge	High Street	KT13 8AA
530	Weybridge	High Street / Ship Hotel	KT13 8BQ
532	Weybridge	Monument Hill / Morrisons	KT13 8RT
533	Weybridge	Monument Hill / Oatlands Drive	KT13 9DL
534	Weybridge	Queens Road / York Road	KT13 9UT
537	Weybridge	Weybridge Station Car Park	KT13 8TX
538	Weybridge	Opp Noir Nightclub Heath Road	
539	Weybridge	Heath Road / Station Approach	KT13 8UE
541	Molesey	Central Avenue	KT8 2QY
542	Molesey	Walton Road / High Street	KT8 2QF
544	Molesey	Walton Road / Europa P/H	KT8 0DX
545	Molesey	Walton Road / Kent Road	KT8 0DR
552	Hampton Court	Riverside	KT8 9HA
551	Hampton Court	Creek Road / Bridge Road	KT8 9ER
553	Hampton Court	Hampton Court Station	KT8 9BE
556	Cobham	Between Streets / Portsmouth Road	KT11 1BY
557	Cobham	High Street / Anyards Road	KT11 2JZ
558	Cobham	High Street	KT11 3EB
		Esher High Street / Civic Centre	
591	Esher	Entrance	KT10 9RT
592	Esher	Esher High Street / Barclays Bank	KT10 9RX
593	Esher	The Bear P/H / High Street	KT10 9RQ
594	Esher	The War Memorial	KT10 8QS
595	Esher	Waitrose / High Street	KT10 9QE

Crime Summary 2019-20

Below are the increases and decreases in crime for the period April 2019 to March 2020 compared to the same period in the previous year:

Crime:

Violence without injury: 2352→2635 = +283 (12%)
Drug offences: 251→305 = +54 (+21.5%)
Domestic burglary: 653→685 = +32 (+4.9%)
Domestic violence: 946→960 = +14 (+1.5%)

Anti-social behaviour: 2213→1970 = -243 (-11%)
Vehicle crime (excl. tampering): 733→664 = -69 (-9.4%)
Total Notifiable Offences: 8165→8104 = -61 (-0.7%)
Serious Acquisitive Crime: 1452→1391 = -61 (-4.2%)
Violence with injury: 732→682 = -50 (-6.8%)
Alcohol related crime: 510→464 = -46 (-9%)
Vehicle interference and tampering: 114→76 = -38 (-33%)
Serious Sexual: 170→142 = -28 (-16.5%)
Robbery: 66→42 = -24 (-36.4)
Criminal damage: 1027→1008 = -19 (-1.9%)
Non-domestic burglary: 123→113 = -10 (-8.1%)
Hate crime: 187→185 = -2 (-1%)

Anti-social behaviour:

Walton Central: 231→302 (+71)
Cobham and Oxshott: 233→243 (+10)
South Walton and Ambleside: 146→150 (+4)
Hersham :167→170 (+3)

Weybridge: 423→334 (-89)
The Dittons and Hinchley Wood: 237→169 (-68)
East Molesey and Weston Green: 177→128 (-49)
Esher and Claygate: 169→125 (-44)
North Walton: 147→122 (-25)
West Molesey: 193→174 (-19)



Camera usage April 2017 to March 2020

Below is the quarterly break down of the CCTV usage per quarter between April 2014 and March 2020 (inclusive).

Quarter	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20
Q1	1031	1053	1081	443	105	107
Q2	1059	1202	940	201	141	111
Q3	1094	894	786	138	120	110
Q4	1283	985	689	240	100	103
Total	4467	4096	3496	1022	466	431

Average No. of incidents per camera April 2017 and March 2020

Area	Cameras	Incidents 2017-20	Average	Incidents 19-20	Average
Walton	9	777	86.3	125	13.8
Hersham	2	97	48.5	31	15.5
Claygate	1	27	27	9	9
Weybridge	9	424	47.1	130	14.4
Molesey	4	166	41.5	47	11.75
Hampton Court	3	120	40	22	7.3
Cobham	3	147	49	41	13.6
Esher	5	161	32.2	26	5.2
Total	36	1919	53.3	431	11.97

From the above table, we can see that the Walton cameras (501-509) for the last three years have the highest number of captured incidents per camera. Conversely, the camera in Claygate (522) has the lowest average number of incidents. In 2019-20, the Hersham cameras (516 and 518) have the highest number of incidents per camera, whereas Esher has the lowest. The average number of incidents per camera is 11.97.

Top 5 performing cameras 2019/20

Below is a list of the cameras that are most frequently used by the control room:

Camera	Location	Area	No. uses
503	High Street / Hepworth Way	Walton	32
529	High Street	Weybridge	29
527	Church Street/High Street	Weybridge	26
518	Barley Mow Roundabout	Hersham	22
530	High Street - Ship Hotel	Weybridge	20

Top 5 Camera usage between April 2017 and March 2020

Camera	Location	Area	No. uses
503	High Street / Hepworth Way	Walton	187
506	High Street/ New Zealand Av	Walton	145
505	High Street - Boots	Walton	97
504	Terrace Road	Walton	93
527	Church Street/High Street	Weybridge	86

From the above, we can see that cameras 503 and 527 appear in both charts as frequently used cameras.

Top 5 least well performing cameras 2019-20

Camera	Location	Area	No. uses
593	The Bear	Esher	0
594	The War Memorial	Esher	0
552	Riverside	Hampton Court	0
507	St Johns Estate	Walton	0
537	Weybridge Station CP	Weybridge	2

- Groundworks on Esher High Street cut through the cables that service cameras 593 and 594. Work is underway to make these cameras wireless to avoid future disruption.
- 552 – Investigation underway
- 507 – No incidents noteworthy of control room use

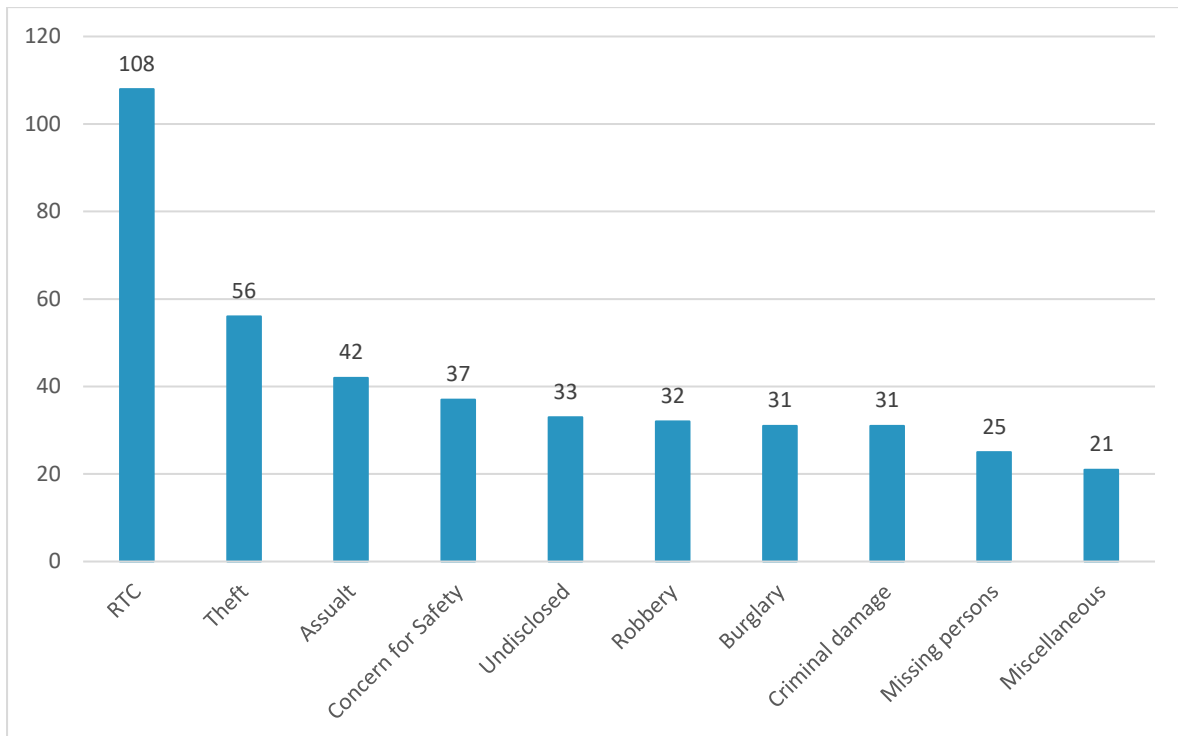
Top 5 least camera usage between April 2017 and March 2020

Camera	Location	Area	No. uses
594	The War Memorial	Esher	1
537	Weybridge Station CP	Weybridge	21
539	Heath Road/Station	Weybridge	24
595	Waitrose	Esher	26
552	Riverside	Hampton Court	28

- Groundworks on Esher High Street cut through the cables that service cameras 593 and 594. Work is underway to make these cameras wireless to avoid future disruption.
- 552 – Investigation underway

Top 10 types of incident covered by CCTV

Below is the type and frequency of incident covered by CCTV in 2019-20:



Aside from road traffic collisions, the cameras are mainly used in incidents of theft (56), assault (42), and concern for safety (37).

Proactive and reactive

At this time, the CCTV control room does not have access to an Airwave radio. Where possible, the control room have noted how incidents are observed

Incident type	No. of incidents
Reactive	58
Proactive	24

Arrests

Where possible, the control room have noted the number of arrests that have occurred as a result off CCTV footage. In 2019/20, there were 7 arrests. It must be noted that not all incidents end in arrest as there are a range of tools and powers available.

Review requests 2019-20

Requests for CCTV footage are made by Surrey Police, Insurance companies and members of the public. Where members of the public request CCTV footage, in most cases, we work with their insurance company or go through the appropriate partner agency which in most cases is Surrey Police.

Surrey Police

In 2019/20, Surrey Police made 167 requests for footage. Of those requests, there were 28 pieces of evidence were releases. This equates to 2.3 pieces of evidence released to Surrey Police each month and 13.9 evidence requests per month.

At this time, we do not know if the evidence provided led to any prosecutions, enforcement action or arrest. It is to be noted that there are a number of actions that can be taken and to not solely focus on arrests.

Insurance companies

There were 6 direct requests from Insurance companies in 2019-20 which resulted in 2 pieces of footage being released

Member of the public

In 2019-20, there were 26 requests for footage made by members of the public.