

Welcome to the Telecare House

Sensor	Memory Loss	Falls	Wellbeing	Safety	Weekly Cost
Fall detector	•	•			£0.75
PIR sensor			•	•	£1.00
Bed sensor	•	•			£3.50
Chair sensor	•	•			£3.25
Pressure mat	•	•			£1.00
Pill dispenser	•				£1.75
Carer alert	•	•	•		£1.50
Door contact alarm	•				£1.00
Bogus caller button				•	£0.75
Enuresis sensor			•		£2.75
Flood detector	•				£1.25
Smoke detector	•			•	£0.50
CO2 detector	•			•	£1.50
Gas detector	•			•	£1.50
Gas and CO2 detector	•			•	£2.50
Heat detector	•			•	£1.00
Epilepsy sensor			•		£5.00
Community Alarm	•	•	•	•	£3.90



An introduction to Telecare and the Community Alarm

What are they? Put simply, they are potential life savers for anybody, but particularly for those living on their own or who feel vulnerable.

All Telecare sensors link to the Community Alarm, which offers help and assistance at the touch of a button 24 hours a day, 7 days a week. When a Telecare sensor is activated a call is received at the Monitoring Centre where someone is always available to organise assistance and provide support.

Telecare sensors are particularly useful for people with memory loss or prone to forgetfulness, those with a history of falling in the home, victims of crime and those who live with specific conditions like epilepsy or hearing loss. A carer alert unit is also available for live-in carers.

Find out more

To book a free home demonstration please call **01372 474560**.

Demonstrations are also available at the Independent Living Centre at the Cobham Centre for the Community, call **01932 596033** to book your appointment.

Free 12 week Community Alarm trial

Elmbridge Community Alarm offers a free 12 week trial is available to patients being discharged from hospital.

For further information and terms and conditions please call the Community Alarm Team: **01372 474560**

New products

The **Memory Diary** is a valuable reminder tool for people with a memory loss condition. It is easily programmed to display one off events such as appointment dates, along with regular reminders such as taking medication.

The **Pathfinder GPS Watch** allows people affected by memory loss the freedom of movement with GPS tracking in case of emergency.

Further information about Telecare is available at:

www.surreytelecare.com

www.elmbridge.gov.uk/communityalarms

Community Alarm team: **01372 474560**.

Produced by Community Support Services, July 2017



Harry's House

Harry is 82 years old and lives on his own. He has a daughter, Sarah, who lives 50 miles away. Sarah visits him when she can, but worries about Harry on a daily basis. Harry generally copes well living independently but is prone to having falls. Harry also needs to take 8 tablets a day, but gets confused which ones he should be taking and at what time. Sarah has noticed that Harry keeps forgetting to take his medication. Find out how the Telecare House helps Harry to live independently and safely, plus, reassures Sarah that Harry is up and about every day and taking his medication regularly.



Pill dispenser

Sarah fills up Harry's lockable pill dispenser at the weekend when she visits him. Throughout the week the pill dispenser sounds an alarm when Harry is due to take his medication. Harry administers the pre-measured dose at the correct time. If Harry misses his dose the Monitoring Centre will prompt Harry to take the medication or contact Sarah to advise her of the situation.

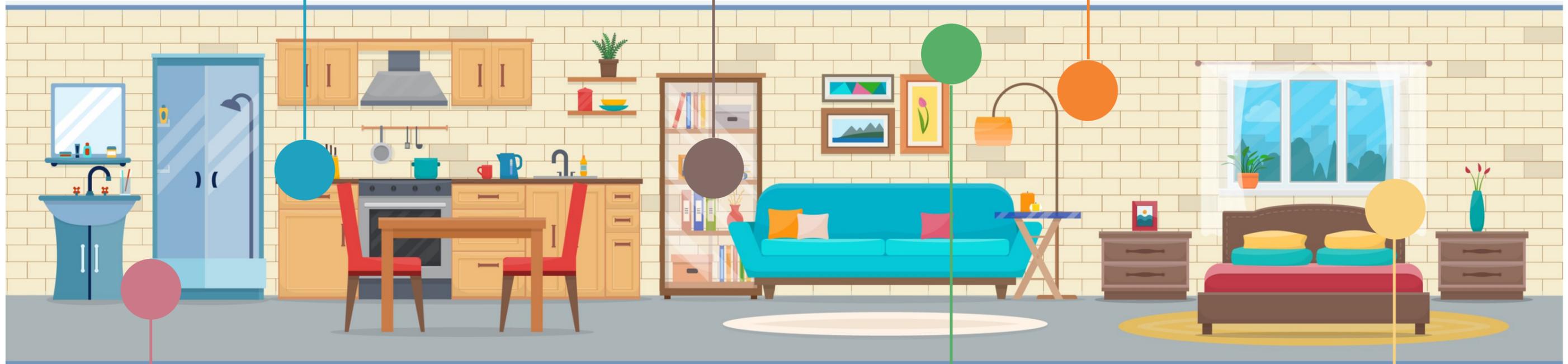
Community Alarm base unit

This is the Community Alarm base unit which sends the Telecare alarm signals to the Monitoring Centre. All of Harry's Telecare sensors are remotely linked to this unit. The unit also has a fixed emergency button plus an emergency pendant which can be worn around the home.



PIR sensor

The PIR sensor detects movement or the lack of it. Harry is always up and about by 9am and the sensor has been set to put a call into the Monitoring Centre if there has been no movement detected by 10am. The PIR sensor reassures Sarah that Harry is up and about without having to check on him.



Fall detector

During the day Harry wears a fall detector on his wrist. The fall detector has various wearing options and is automatically activated when it detects movement, orientation and impact indicating a fall. If Harry falls, the Monitoring Centre can immediately check on Harry's wellbeing and call the emergency services or Sarah if necessary.



Smoke alarm

Linked to the Community Alarm base unit, when set off, this alarm will automatically raise a call to the Monitoring Centre. The smoke alarm has the added benefit of alerting someone else when there is potential danger. This is an important addition to those who would have difficulty evacuating a property in the event of a fire.



Bed sensor

Before Harry had the bed sensor, he fell over in the night going to the toilet. Harry spent the whole night on the floor because he was unable to get himself back up. Harry now has a bed sensor under his mattress which triggers an alarm if he doesn't return to the bed within a set time frame.



Telecare equipment helps Harry remain independent at home, it also reassures Sarah that her dad is up and about every day. To find out more or to book a free home demonstration call the Community Alarm team: 01372 474560