

Whiteley Homes Trust and Village

A Housing Officer provides assistance, guidance and advocacy to older people. Help may be given with financial difficulties, benefit queries, form filling. A Support Services department provides assistance with claiming Attendance Allowance, disability parking badges and bus passes. Home visits are possible.

Onsite access to Royal British Legion, Independent Age and Soldiers, Sailors, Airmen and Families Association Welfare Officers.

Who to Contact: Housing Officer **Telephone:** 01932 825845
Monday to Friday 9am-1pm and 2pm-5pm

Website: www.whiteleyvillage.org.uk

Community Support Services (Elmbridge Borough Council)

Community Support Services for older people and people with disabilities include:

- Centres for the Community
- Meals on Wheels - Breakfast, Lunch and Teatime Service
- Community Alarm and Telecare
- Community Transport and Dial-a-Ride
- Elmbridge Relief Carers Scheme
- Independent Living Centre (mobility equipment)
- Wheelchair Loan Scheme

For further information on these services:

Telephone: 01372 474552

Email: commservices@elmbridge.gov.uk

Website: www.elmbridge.gov.uk/css



Concern and Help for
East Elmbridge Retired



Financial advice for the over 60's

are you missing out?

Claiming what is rightfully yours

Nearly £4 billion goes unclaimed by pensioners every year.

Everyone is feeling the pinch with cuts to services and benefits, but help is at hand to make sure you are claiming what is rightfully yours - no matter if you have savings or own your own home.

Debt advice

Facing up to debt and money issues can be a difficult process. But there is lots of free, confidential help and advice available.

Inside this leaflet you will find local organisations who can help you search and apply for benefits and give support and advice around money and debt issues.



Benefits you may be entitled to include:

- Attendance Allowance
- Pension Credit
- Housing Benefit
- Council tax support
- Winter Fuel Payment
- Carers Allowance



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elmbridge.gov.uk/css

Citizens Advice

Esher & District

Free impartial and confidential advice on a wide range of issues including benefits and grant availability etc.

Covers: Esher, Claygate, Molesey, Dittons, Hinchley Wood, Weston Green, Cobham, Stoke D'Abernon and Oxshott

Website: www.eshercab.org.uk **Telephone:** 01372 464770

Online advice: www.adviceguide.org.uk

Outreach: Harry Fletcher House, High Street, Esher, KT10 9RN
Cobham Centre, Oakdene Road, Cobham, KT11 2LY

Joseph Palmer Centre, 319 Walton Road, Molesey, KT2 2QG

Elmbridge (West)

Website: www.caew.org.uk **Telephone:** 01932 248660

Online advice: www.citizensadvice.org.uk

Email: enquiries@caew.org.uk

Outreach: Elmbridge Community Hub, High Street, Walton on Thames, KT12 1BU,

Walton Centre, Manor Road, Walton on Thames, KT12 2PB,

Hersham Centre, Queens Road, Hersham, KT12 5LU

Weybridge Centre, Churchfield Place, Weybridge, KT13 8DB

Older People's Welfare Advisory Service Elmbridge (West) Citizens Advice

Weybridge Centre: Monday and Friday 10am-12 noon

Contact Elmbridge (West) Citizens Advice 01932 248660

CHEER (Concern and Help for East Elmbridge Retired)

Provides a home visiting service which gives independent and confidential advice on benefits and assists in the completion of application forms. Also provides advice and information on other services.

Covers: Cobham, Claygate, Esher, Hinchley Wood, Molesey, The Dittons, Stoke D'Abernon, Oxshott and Weston Green

Contact: CHEER Manager, Claygate Centre, Elm Road, Claygate, Surrey, KT10 0EH. Monday to Friday 9am-1pm.

Telephone: 01372 879321 **Website:** www.cheer-elmbridge.org.uk

Email: manager@cheer-elmbridge.org.uk

Elmbridge Borough Council Welfare/Benefits

Helpline for Housing Benefit and Council Tax Support.

Contact: Elmbridge Borough Council, Civic Centre, Esher, Surrey, KT10 9SD,

Telephone: 01372 474060/474284

Monday to Friday from 8.45am to 5pm

Email: benefits@elmbridge.gov.uk

Paragon

Welfare Benefit Advisory Officers provide assistance, guidance and advocacy to any tenant or prospective tenant of Paragon. form filing, benefit appeal/review support. Home visits are possible.

Contact: Paragon

Telephone: 01932 235830

Website Address: www.paragonchg.co.uk

Walton on Thames Charity

Walton Charity offers sheltered accommodation, residential care and respite for older people as well as crisis grants for individuals.

Telephone: 01932 220242

Email: admin@waltoncharity.org.uk

Or write to: Walton on Thames Charity, Mayfield, 74 Hersham Road, Walton on Thames, KT12 5NU

