



Elmbridge
Borough Council
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Community Support Services in partnership with Princess Alice Hospice
Bereavement Café Volunteer Listener role description

Directorate	Community Support Services
Location	Weybridge and Claygate Centres for the Community
Reporting to:	The Weybridge or Claygate Centre Manager
Client group:	People who are experiencing bereavement
Specific duties:	<ul style="list-style-type: none"> To actively listen to bereaved people enabling them to talk about what they want and need to talk about
Would suit someone who has:	<ul style="list-style-type: none"> A good understanding of what bereavement is and what it isn't, and how people are affected by it. The willingness to put another person's needs to talk before their own needs. A respect for boundaries The ability to listen to another person's sad stories, without be overwhelmed or troubled by them
Required skills:	<ul style="list-style-type: none"> The ability to cope with tears. Has active listening skills
Induction and training:	<ul style="list-style-type: none"> Two-day initial Bereavement Café training course. Debrief with Bereavement Café Host and other Listeners after each Café. Occasional Bereavement Café catch-up/network days at Princess Alice Hospice.
References:	2 satisfactory references are required
DBS status:	An Enhanced DBS check is required for this role.
Time commitment:	<ul style="list-style-type: none"> Two to three hours depending on the duration on the Café
Commitment required:	<ul style="list-style-type: none"> Once a month to provide volunteer support at a Café
Satisfaction/ benefits:	<ul style="list-style-type: none"> The knowledge that this role will support and enable people to come to terms with their loss.

Contact information:	Voluntary Support and Services Manager Community Support Services Elmbridge Borough Council Civic Centre, High Street, Esher Tel No: 01372 474552 Email Address: commservices@elmbridge.gov.uk
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